All people share a powerful need for the basic necessities of a good life and a place that understands that good health starts with a caring touch and a kind word. Since 1971, the Community Health Centers of Burlington (CHCB) has provided access to high quality health care regardless of financial status or life circumstance. We strive to improve the health of all within the communities we serve in an environment that conveys respect, offers support, and encourages people to be actively involved in their own health care. Our positive, mission-minded staff make CHCB a great place to work!

CHCB is an innovative Federally Qualified Health Center with eight sites throughout Chittenden County and southern Grand Isle County. We are an Equal Opportunity Employer and are especially interested in candidates who can contribute to the diversity and excellence of the organization. We offer a generous benefits package to eligible employees and a competitive minimum hourly wage for entry-level positions.

**CHIEF NURSING OFFICER**

<table>
<thead>
<tr>
<th>Job Requisition #20-0031</th>
<th>Hours Per Week: 40</th>
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</thead>
<tbody>
<tr>
<td>Location: Riverside Health Center</td>
<td>Status: FT (1.0 FTE)</td>
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<tr>
<td>Application Deadline: Until Filled</td>
<td>Benefit Eligible: Yes</td>
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Essential Duties

The Chief Nursing Officer (CNO) assumes authority, responsibility and accountability for the delivery of nursing services for the Community Health Centers Burlington. The CNO openly supports and consistently communicates and models the mission, goals, and values of CHCB adhering to regulatory guidelines supporting a FQHC/HRSA Health Center’s operations and services provided. As a member of CHCB’s executive team, the CNO engages regularly with the Board of Directors, participates in executive level decision-making, strategic planning, the development of business initiatives, and advancement of the overall mission and goals of the organization. Collaborating with the Chief Medical Officer (CMO) and Chief Finance Officer (CFO) on the development, implementation and on-going oversight of a Clinical Scorecard. Providing leadership to CHCB’s Quality Improvement Program, partnering with the CMO, CQCO, CHCB’s Risk Manager and Compliance Officer. Ensuring nursing policies and procedures conform to current standards of clinical practice while maintaining compliance with state and federal laws and regulations, supporting CHCB’s policies and regulatory requirements.

Basic Qualifications

- Active Vermont RN License
- Bachelor’s Degree or Master’s Degree in healthcare or related field.
- Minimum five years of professional nursing experience in a medical practice setting or hospital. Primary care of FQHC experience is highly desired.
- Minimum five years of leadership experience demonstrating managerial and operational expertise and competence.
- Demonstrated health care operations experience and an unwavering commitment to quality programs and care, cultural competence, community/public health, and data-driven program evaluation.

Knowledge, Skills and Ability

- Strategic planning, resource allocation, productivity and performance measurement.
- Primary care medical practice leadership, understanding protocols, processes, and procedures.
- Knowledge and understanding of HRSA Health Center Program (330 Grant) requirements. Including the following:
  - Quadruple Aim Principles
  - Value Based Care model, Pay for Performance (P4P), and Pay for Quality (P4Q) reimbursement models.
  - Uniform Data System (UDS) and Healthcare Effectiveness Data and Information Set (HEDIS)
  - Evidence-based Continuous Quality Improvement and Process Improvement methodologies.
  - Patient Centered Medical Home model, concepts, competencies, and criteria.
  - Care Coordination and Care Management programs/services
- Excellent communication skills; verbal and written; conflict management and resolution.
- Demonstrated basic knowledge of safety regulations such as OSHA, Emergency & Crisis Management, de-escalation of emergency situations, etc.

To apply for this position, please send a resume and cover letter to: HR@CHCB.org

The Human Resources Department will contact applicants who have been chosen to continue through the applicant selection process.

Learn More! See our Website at www.chcb.org/careers/positions-available