With hard work and strategic choices, we were able to come out of a deficit and end our fiscal year with a surplus. Our net income from operations generated a bottom line of only $31,970, but with the addition of investment income, we had a total surplus of $364,232.

In the start of Fiscal Year 2019, patient visit numbers were continuing to decrease which motivated our organization to re-examine patient flow systems and start transforming the model by which we provide care. These associated efficiencies, along with the restructuring of some staff positions and a diligent reduction in non-critical expenses, is better positioning us into the next fiscal year and beyond. Our reliance on “Other Operating Revenue” still remains a reality; the 340B Prescription Drug Program and VT Blueprint for Health dollars from the Community Health Team and Medication Assisted Treatment programs, brought in over $3 million alone. The focus moving forward, is improving provider production with support systems to best care for the steady stream of new and existing patients, while continuing to position ourselves for value-based reimbursement. This effort will create less dependence on the need for other revenue categories to keep us viable.

David Simmons
CHCB Chief Financial Officer
CHCB piloted a new Child Psychiatry Consultation Clinic, working with area pediatricians and other primary care providers to help alleviate the several months-long waitlist of children needing to be seen by psychiatrists in Vermont.

“Facing the alternative of an 8-10 month wait to see another child psychiatrist in the area was unbearable as a parent. The CHCB psychiatrist was able to assess my daughter’s diagnosis, confirm her prescription, and consult with her pediatrician to ensure accurate, high quality continuity of care. CHCB was there when no other provider could be. This was of immeasurable value to us.”

–Parent of CPCC Patient

CHCB added a full-time Licensed Clinical Social Worker to our Maternal/Child Health Team. Each year, this program cares for pregnant women, primarily those who are low income, with low literacy, and a history of substance abuse, mental illness or trauma.

Knowing that New Americans and Limited English community residents often struggle with histories of trauma and complex medical conditions, CHCB provided 12,707 interpreter-assisted visits to ensure culturally competent care.

A two-month extension was piloted for the Low-Barrier Shelter this year, funded by the City of Burlington. Up to 37 individuals experiencing homelessness were able to receive shelter, a warm meal and connection to wrap-around support services every night from November 1, 2018 through June 15, 2019 – regardless of sobriety or mental health challenges.

With philanthropic support from the United Way of Northwest Vermont, CHCB hired our first-ever Dental Case Manager position. This position works with families to remove barriers to bringing in their children for critically-needed dental care.

As one of the largest family practices offering Medication Assisted Treatment, CHCB now cares for over 500 patients receiving Suboxone Treatment as part of Vermont’s ongoing fight against opioid addiction.

CHCB celebrated over 290 patients in our Transgender and “Be You” clinics for LGBTQ+ health care this year. Dr. Rachel Inker and Leo Kline, AGNP, lead providers at these respective clinics, were especially integral in educating the community on local and state issues through media interviews and public presentations.

12,707 interpreter-assisted visits

37 individuals given shelter

290+ LGBTQ+ patients

500+ patients in treatment

124 individual interpreter-assisted visits
The Community Health Centers of Burlington is a 501(c)(3) non-profit and Federally Qualified Health Center funded in part through a grant from the U.S. Department of Health & Human Services and generous community support. CHCB is a Health Center Program grantee under 42 U.S.C. 254b, and deemed Public Health Service employee under 42 U.S.C. 233(g)-(n).

All CHCB programs and services are accessible to people with disabilities. This report is available in alternative formats upon request.

Notice of Privacy: The Community Health Centers of Burlington protect the health information of our patients and gift information of our donors in all of our activities including our fundraising work. If you no longer wish to receive newsletters, fundraising appeals, or even invitations, please contact the CHCB CR&D Department at 617 Riverside Avenue, Burlington, VT 05401, kanderson@chcb.org or call (802) 264-8193.

MISSION:
Our mission is to improve the health of all within the communities we serve. As a non-profit organization, we are dedicated to providing exceptional care with respect and compassion and with a commitment to serving people regardless of their financial status or life circumstance.

THANK YOU:
As a non-profit organization, we certainly could not accomplish all we have over the past year without the generous support of our donors. Please contact Kim Anderson, Director of Development and Communications, to see the complete list from Fiscal Year 2019.

CONNECT WITH US:
www.chcb.org

vtchcb
Community Health Centers of Burlington
@chcbvt
VTCHCB

United Way of Northwest Vermont FUNDED AGENCY

The Community Health Centers of Burlington is a 501(c)(3) non-profit and Federally Qualified Health Center funded in part through a grant from the U.S. Department of Health & Human Services and generous community support. CHCB is a Health Center Program grantee under 42 U.S.C. 254b, and deemed Public Health Service employee under 42 U.S.C. 233(g)-(n).

Over 3,600 visits were eligible for our Sliding-Fee Scale Financial Assistance Program. Patients can qualify for this program, regardless of their insurance status.

Over 129,101 patient visits were provided during the fiscal year, setting a record.