MISSION-DRIVEN
COST-EFFECTIVE
DEDICATED
CARE delivered for and by our community.

ANNUAL IMPACT REPORT

2018
CHCB provided access to 1,603 showers for individuals experiencing homelessness at our Safe Harbor Health Center.

An impressive 134 meals were prepared and donated to CHCB's Low-Barrier Shelter for roughly 40 homeless individuals per night over the winter season.

CHCB partnered with the Visiting Nurse Association to pilot a Psychiatric Home Visit Program. The first of its kind in the Burlington area, this now expands psychiatric access to 20 homebound individuals.

Also piloted this year through philanthropic support, CHCB held a 10-week Trauma-Sensitive Yoga class for patients experiencing PTSD.

CHCB launched the “Be You Clinic” in the fall of 2017 which offers comfort, community, and confidentiality to LGBTQ community members at our Riverside location.

As one of the largest family practices offering Medication Assisted Treatment, CHCB now cares for over 400 patients receiving Suboxone Treatment as part of Vermont’s ongoing fight against opioid addiction.

CHCB joined with Winooski Family Health in May 2017. This partnership provides increased access to Federally Qualified Health Center benefits such as interpreter services, financial assistance, and more, to over 4,000 patients in Winooski, many of whom live below the poverty level or are New Americans.

CHCB opened Bel Aire Apartments, our third health care reform housing collaboration, in 2017. In addition to providing housing and case management to homeless residents, the Bel Aire Apartments provide medical respite housing. Homeless community members recovering from hospital stays have a safe place to rest and without the stressors of worrying about survival and shelter.
supports, CHCB would be hard-pressed to be sustainable on just operational income. Long term, CHCB’s financial challenge will be to continue to increase efficiency while promoting innovation, quality and access, and retaining a staff second to none.

At the same time, we can’t forget that health care is much more than finance and politics. It is simply about caring for people. Our mission is brought to life with values like dignity, respect, caring, trust and kindness. The mission lives in our staff who is committed to CHCB and improving the health of an entire community. It also lives in the dedication of our volunteer Board, donors and community stakeholders. For all of you who touched our mission this year, thank you for your belief in the power we hold to change lives.

Alison Calderara, CEO

“THIS IS MY PLACE. THE PEOPLE HERE KNOW ME WHEN I WALK IN THE DOOR. THEY KNOW MY NAME, THEY KNOW MY STORY, AND THEY GET ME.”

- CHCB PATIENT
**FY18 Statistics of Interest**

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>126,506</td>
<td>patient visits throughout eight locations</td>
</tr>
<tr>
<td>$3.3 million</td>
<td>in patient savings through prescription drug programs</td>
</tr>
<tr>
<td>13,721</td>
<td>interpreter-assisted patient visits</td>
</tr>
<tr>
<td>1,412</td>
<td>individuals experiencing homelessness received no-cost care</td>
</tr>
<tr>
<td>$577,575</td>
<td>subsidized through our Sliding-Fee Scale Financial Assistance Program</td>
</tr>
<tr>
<td>244</td>
<td>patients given safe, specialized transgender health care</td>
</tr>
<tr>
<td>7,183</td>
<td>patients accessed dental care</td>
</tr>
</tbody>
</table>

**OUR MISSION**

Our mission is to improve the health of all within the communities we serve. As a non-profit organization, we are dedicated to providing exceptional care with respect and compassion and with a commitment to serving people regardless of financial status or life circumstance.

**THANK YOU**

As a nonprofit organization, we certainly could not accomplish all we have over the past year without the generous support of our donors. Please contact Kim Anderson, Director of Development and Communications, to see the complete list from Fiscal Year 2018.

**CONNECT WITH US**

- [Facebook](http://www.chcb.org)
- [Twitter](http://vtchcb)
- [Linkedin](http://@chcbvt)
- [YouTube](http://VTCHCB)

The Community Health Centers of Burlington is a 501(c)(3) non-profit and Federally Qualified Health Center funded in part through a grant from the U.S. Department of Health & Human Services and generous community support. CHCB is a Health Center Program grantee under 42 U.S.C. 254b, and a deemed Public Health Service employee under 42 U.S.C. 233(g)-(n).

All CHCB programs and services are accessible to people with disabilities. This report is available in alternative formats upon request.

Notice of Privacy: The Community Health Centers of Burlington protect the health information of our patients and gift information of our donors in all of our activities including our fundraising work. If you no longer wish to receive newsletters, fundraising appeals, or event invitations from us, please contact the CHCB CR&D Department at 617 Riverside Avenue, Burlington, VT 05401, kanderson@chcb.org, or call (802) 264-8193.